

DVV Clarifications

Metrics Level Deviations

4.3.3	Bandwidth of internet connection in the Institution. HEI Input : ≥50 MBPS	Provide Bills for any one month/one quarter of the latest completed academic year indicating internet connection plan, speed and bandwidth and the HEI's name for year 2020-21.
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Supporting Document:

Bills for any one month/one quarter of the latest completed academic year indicating internet connection plan, speed and bandwidth and the HEI's name for year 2020-21.

DIGITAL
LIFE

Heritage Institute Of Technology
MADURDAHA, CHOWBHAGA ROAD,
ANANDAPUR, PO EAST KOL TOWNSHIP,
Calcutta South, Kolkatta,
West Bengal-700107, India



Original for Recipient

Account Number : 900210002896
GST Bill Number : C19E212200040757
Bill Number : 520000104798
Bill Cycle Date : 01-OCT-2021
Bill Due Date : 18-OCT-2021

Place of Supply: 19 West Bengal

GST Registration Number: Not Available
Organisation PAN : AAATK4613R

Your ILL Bill

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Dues (₹)
135,594.00	12,554.72	0.00	219.06	206,499.99	206,719.05

	Amount(₹)
1 Periodic Charges	
Bandwidth Rental	174,999.99
CPE Rental	0.00
SLA	0.00
CoS Charges	0.00
Managed Services	0.00
Secondary Link	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges	0.00
5 Total Value of Charges	0.00
6 Current Month Discount / Credit / Debit	0.00
7 Current Taxable Charges	174,999.99
8 Taxes	
CGST (9%)	15,750.00
SGST (9%)	15,750.00
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0.00
Current Month Charges (7+8+9+10+11+12)	206,499.99

Payment Options**JioPay**

Register with JioPay and
get
uninterrupted services.*

*Details under Important
Information JioPay

JioAutoPay**e-NACH (Debit Card)**

To set e-NACH mandate on your bank account visit
www.jio.com/business/

**Standing Instructions (Credit Card)**

Set JioAutoPay on your Credit Card.
To register visit www.jio.com/business/ and click
on Register for autopay of invoice by credit card.

JioDigiPay**Selfcare Portal**

Pay bills using credit/debit card/netbanking/
e-wallets/UPI on www.jio.com/business/

**NEFT/RTGS**

You can do NEFT/RTGS payments/transfers by using
Virtual A/C Code RJIO900210002896, IFSC Code
ICIC0000104



GSTIN: 19AABCI6363G1ZG PAN: AABCI6363G

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited
Godrej Waterside, Tower - II,
18th Floor, Salt Lake City,
Sector V,
Kolkata 700091 Kolkata

Gst Registered Office: Company
P.s. Electronics Complex ,salt Lake City
17th-18th Floor,towerii Godrej Waterside Plot-5,
Sector-v Dist North 24 Parganas
Pincode: 700091 Kolkata



Terms and Conditions

Tariff & Plans

- There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
- No charge will be levied for any service without your explicit consent.
- For periodic charges, the calculation has been done as follows: Annual Rate/12* No. of Months.
- For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate/4)* (Days of Service in Quarter/Total No. of days in Quarter).

Complaints & Service Requests

Visit www.jio.com, login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

JioPay

- JioAutoPay
 - JioAutoPay debit will be on 22nd day following the date of bill.
 - Click to view the process www.jio.com/enterprise/autopay/

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.kol@jio.com , Telephone number: 1800-889-3999, Fax: 1800-889-1211
Address: Reliance Jio Infocomm Limited, Godrej Waterside Tower - II,
18th Floor, DP Block, Sector V, Salt Lake City,
Kolkata - 700091, West Bengal
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

Other Information

- The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance Jio Infocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a. following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to www.jio.com/enterprise with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at enterpriseservices@jio.com. Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- Goods and Service Tax(GST) and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc. (present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- The payment shall be made in favour of RJIO900210002896.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- No cheque payment will be accepted against wireline services.

Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	

6 Months Balance

Sr. No.	Bill Number	Bill Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	518000088192	2021-07-01	148,148.72	0.00	147,929.66	0.00	219.06
2	525000104506	2021-04-01	479,210.35	0.00	479,210.35	0.00	0.00
3	517500052638	2021-01-01	103,247.64	0.00	103,247.64	0.00	0.00
4	531500042530	2020-10-01	206,497.64	0.00	206,497.64	0.00	0.00
5	521000064077	2020-07-01	206,500.02	0.00	206,500.02	0.00	0.00
6	519500025295	2020-04-01	206,500.00	0.00	206,500.00	0.00	0.00
Total							219.06

Payments Recieved

Sr. No.	Bill Number	Payment Date	Transaction Mode	Balance Amount(₹)
1		2021-07-23	NEFT	135,594.00
Total				135,594.00

Reach Us

Call **199** (from a Jio number) or **1800-88-99-444** (from other networks) | Write to enterpriseservices@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Taxes

Sr. No.	Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	174,999.99	15,750.00	15,750.00	31,500.00



DIGITAL
LIFE

Heritage Institute Of Technology

Bill Number: 520000104798

Bill Date: 01-OCT-2021

Product: ILL

Periodic Charges for the Biling Period - Existing Circuit

Per Site Recurring Charges for the Period - 01-Oct-2021 to 31-Dec-2021

Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	CoS	Managed Service	Secondary Link	Amount (₹)
1	1	100 Mbps	174,999.99	0.00	0.00	0.00	0.00	0.00	174,999.99
Sub Total		1	174,999.99	0.00	0.00	0.00	0.00	0.00	174,999.99

Periodic Charges for the Biling Period - All Circuit

Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	CoS	Managed Service	Secondary Link	Amount (₹)
1	1	100 Mbps	174,999.99	0.00	0.00	0.00	0.00	0.00	174,999.99
Total		1	174,999.99	0.00	0.00	0.00	0.00	0.00	174,999.99



Charges in Detail

Bandwidth Charges

Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Calcutta South	23-Jul-18	100 Mbps	301127772814	01-Oct-21	31-Dec-21	174,999.99
Total		1						174,999.99

**Customer Details:**

HERITAGE INSTITUTE OF TECHNOLOGY
Mr 105842765 . .
madurdaha chowbhaga road
anandapur po east kol township, kolkata
KOLKATA
WEST BENGAL - 700107

TAX INVOICE**Service Details:**

Account No : 803488319

Bill Details:

Bill/Invoice No : 5302236927
Bill Date : 15-Aug-21
Bill Period : Quarterly
Due Date : 01-Sep-21
Security Deposit : 0
Credit Limit : 786600



E-bill email ID : system@heritageit.edu;raja.keshri@heritageit.edu
Customer GST No :
Bill Sequence No. : 76

Previous Balance	Last Payment	Credit/Debit Note Adjustments	Current charges	^Amount due before due date	# Amount due after due date	Due date
Rs. 88.00	Rs. 0.00	Rs. 0.00	Rs. 2,06,500.00	Rs. 2,06,588.00	Rs. 2,06,588.00	01-Sep-21

^ Bill is rounded off to nearest rupee.

It Includes Late Payment Fee

Pay your previous bill immediately to avoid disconnection. Pay your current charges by 01-Sep-21 to avoid late payment charges

Earn rewards when you refer a friend.

Introduce your friend to experience Tata Tele Business Services ("TTBS") Solutions.
Enjoy Great Rewards if they choose our Products.

Choose Your Reward

Zero Rental
for 3 months on select
TTBS Managed Services.



Rs. 5,000
discount on first bill of
any new TTBS Service.

For more information, call us at: **1800-266-1800****#TimeToDoBig**

*Terms & Conditions Apply

Tata Teleservices GST No: 19AAACT2438A1ZQ Tata Teleservices PAN Number: AAAC2438A

How to Pay your Bill**Pay Online with iManage Self Care**Login to your iManage Self care account <https://www.tatateleservices.com/iManage>**Your Nearest Bill Payment Locations for Cheque Collections:**

1. Bidesh Sanchar Bhawan, 1/18 Cit Scheme Viim, Ultadanga, Tata Communication, Opposite Dvc ,Kolkata,700107-(CHQ)

Payment Slip

Please attach this slip with your Cheque/DD

Cheque/DD should be payable to "Tata Teleservices Ltd Account No 803488319"



Account No: 803488319	Invoice No: 5302236927	Bill Date: 15-Aug-21	Due Date: 01-Sep-21	Bill Amount: Rs. 2,06,588.00
Cheque/DD No: <input type="text"/>	Dated <input type="text"/>	Bank <input type="text"/>	Branch <input type="text"/>	
Mode of Payment: <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/DD <input type="checkbox"/> E-Payment		Signature <input type="text"/>		

TATA TELESERVICES LTD

State Office Address: DN-52 PS Srijan Tech Park, 15th Floor, Sector V, Salt Lake, Electronic Complex, Kolkata, West Bengal - 700094

Regd. Office: Tata Teleservices Limited, Jeevan Bharti, Tower 1, 10th Floor, 124, Connaught Circus, New Delhi - 110001. CIN-U74899DL1995PLC066685.

Digitally signed by
NEERAJA AKUNURI
2021.08.15 17:10:07 IST

Important Information

1. You can get in touch with us 24 hours a day. Just call 18002661515 (Toll free) or write to us at 1515@tatatel.co.in
2. The SMS rates mentioned are applicable for 1st 100SMS/day. Post 100, SMS would be charged at standard rate (Local 60ps, STD Rs1.20ps/-, ILD Rs.5/-) or tariff rate whichever is higher.
3. It will be deemed that you have accepted this invoice in full in the event you have not lodged any registered complaint with us within 30 days of receipt of this invoice.
4. Downgrade of tariff plan or termination within lock in period may lead to early termination charges, wherever applicable. Please refer to the service agreement clause for more details or you can reach out to 1800 266 1515 or send an e-mail to 1515@tatatel.co.in
5. To know about model calculation of financial implication of tariff plans, please visit our website www.tatateleservices.com
6. Credit limit is the sole discretion of TTL. Your credit limit is just an indicator of your monthly usage and in the event your usage exceeds the given credit limit, you are required to pay for all the calls and services that exceed / do not exceed the stated credit limit.
7. Collection policy is updated on our website www.tatateleservices.com
8. In case you disconnect our services, we will refund your security deposit, if any, within sixty days of closure of connection. In case of delay, you will earn interest on the security deposit @10% p.a.
9. To avoid unwanted telemarketing calls, register your telephone number in the NDNC Registry - call 1909 or visit <https://telemarketer.tatateleservices.com:8082/#/subscriber-login>
10. TTSL/TTML has full right to change the terms and conditions applicable to the tariff plans. Please log on to www.tatateleservices.com for other conditions applicable.
11. Payment received after due date: Applicable Interest would be charged on the payments.
12. Reverse charge mechanism is not applicable
13. It is mandatory to share Invoice(s) No. and *Tax deducted at source (TDS) details (*if applicable) while making payment to ensure correct and timely processing
14. For complaint on billing, service related issues or for termination related query you can reach out to 1800 266 1515 or send a mail to 1515@tatatel.co.in along with mandatory details of disputed account no, invoice no, reason for dispute and documents substantiating the dispute.
15. To change your email for correspondence send an email to 1515@tatatel.co.in with "Change mail" in the subject line. Please include your account No.
16. To receive bills electronically send an email to 1515@tatatel.co.in with "Save trees" in the subject line. Please include your account No.
17. This invoice is system generated and doesn't require any signature.
18. GST - To register/modify GST No. please send request 7 days prior to bill cycle to '1515@tatatel.co.in'. Any request will be effective from forthcoming invoice.
19. SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, please reach out Account Manager / Relationship manager.
20. Supply meant for supply to SEZ unit or SEZ developer for authorised operations under letter of undertaking without payment of Integrated Tax.

Original for recipient, Duplicate for supplier.

Dynamic Credit Limit

A dynamic credit limit is assigned to your account at the sole discretion of TTSL and the same is reviewed periodically based on your usage pattern. Your credit limit is just an indicator and in the event your usage exceeds the given credit limit within a bill cycle, you are required to pay for charges of all the services including the amount which has exceeded the stated limit. Your services may get restricted if your unpaid usage exceeds the credit limit.

Contact us

24 x 7 contact center : 1800 266 1515
 Email ID : 1515@tatatel.co.in
 Website : www.tatateleservices.com

If you are not satisfied with our services, please visit the Contact Us page on our website to get in touch with the right people.

iManage - The Enterprise Self Care

iManage - the enterprise self care portal to help you manage your services like never before! With iManage, you can:

- Raise and track requests
- View and pay bills
- Monitor live usage
- Manage your inventory of services

And a lot more...

Login to iManage <https://www.tatateleservices.com/iManage>

Bill Details**Account No.** 803488319

Bill Date 15-Aug-21

Bill Period Quarterly

Due Date 01-Sep-21

Summary of Current Net Charges Rs.

1) Rental charges	1,75,000.00
2) Usage Charges	0.00
3) Data Usage Charges	0.00
4) Value Added Service Charges	0.00
SubTotal	1,75,000.00
5) One Time Charges	0.00
6) Goods and Services Tax	31,500.00
Total Current Charges	2,06,500.00

Summary of Del Charges

SI.No	Tata Tele No./Circuit ID	Rental Charges (Rs.)	Usage Charges Voice/ VAS(Rs.)	One Time Charges (Rs.)	Goods # and Services Tax (Rs.)	Total Charges (Rs.)
1	Phone No. 0003305745617	1,75,000.00	0.00	0.00	31,500.00	2,06,500.00
Total		1,75,000.00	0.00	0.00	31,500.00	2,06,500.00

Bifurcation of the Goods and Services Tax(Rs.)

Central Goods and Services Tax @ 9.0% 15,750.00

State Goods and Services Tax @ 9.0% 15,750.00

Installation/ Place of Supply:

HERITAGE INSTITUTE OF TECHNOLOGY
 2, 2, 2, 2, 2, East Kolkatta Township, Chowbaga Road, Anandapur Kolkata, We
 KOLKATA, 700107
 KOLKATA
 WEST BENGAL - 700107,State Code: 19

Payment Details**Total Payments: Rs.0.00**

Bill Details

Bill/Invoice No 5302236927
 Account No 803488319
 Service / Product: Managed Enterprise Internet Service
 Bill Plan Premium ILL BILLING PLAN

Tata Tele Number 0003305745617
 Bill Date 15-Aug-21
 Bill Period Quarterly
 HSN 998421
 Po No SVC/HIT/00124/20-21

	Duration (hh:mm:ss)	Number of Units	Amount (Rs.)	Net Charges (Rs.)
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Rental Charges

Bandwidth Adv Charges (ARC) {charges from 20-Aug-21 to 19-Nov-21} 1,75,000.00 1,75,000.00

Total 1,75,000.00 1,75,000.00

Goods and Services Tax

Central Goods and Services Tax @ 9.0% 15,750.00

State Goods and Services Tax @ 9.0% 15,750.00

Total 31,500.00

Total Current Charges 2,06,500.00

Two Lakhs Six Thousand Five Hundred Rupees

Your LeasedLine Details:

CIRCUIT ID	0003305745617
P.O.No.	SVC/HIT/00124/20-21
Link Commissioning Date	31-Dec-15
Bandwidth	100 Mbps
A Address	2, 2, 2, 2, 2, East Kolkatta Township, Chowbaga Road, Anandapur Kolkata, West Bengal,KOLKA
A Address1	Chowbaga Road, Anandapur
A Address2	Kolkata, West Bengal,KOLKATA-700107
B Address	KOLKATA-700107.WEST BENGAL
B Address1	
B Address2	
PARENT CIRCUIT ID	
Change Activity	Upgrade from 5
Service Type	ILL
TRAI Rate	0.00
Annual Rental charges	700000
Circle	WEST BENGAL